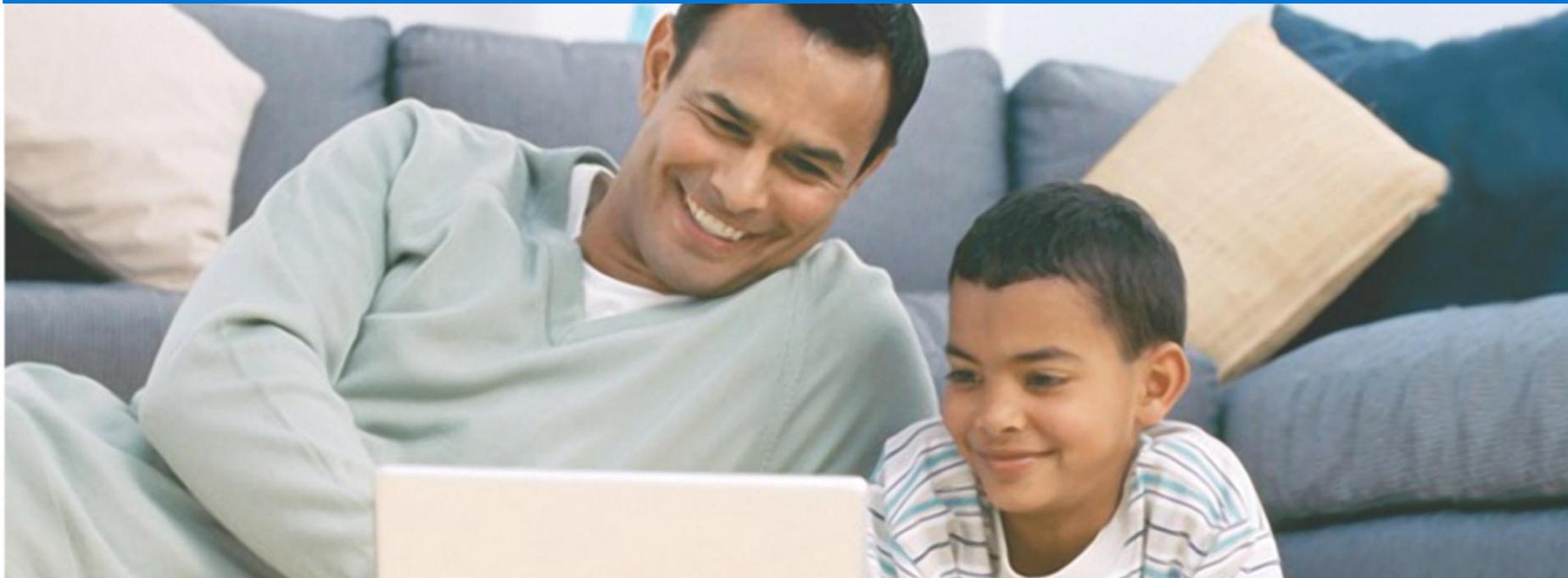


myMetLife

ePayment User Guide

MetLife[®]



myMetLife is a state of the art online service that offers convenience and security in managing your Plan anytime and anywhere.

myMetLife also allows you to:

- View your policy(ies) information
- Monitor Underlying funds
- Pay premiums online
- View payment history
- Update contact information
- Report Claims
- Download forms
- Link multiple policies into a single view
- View MetLife contact details

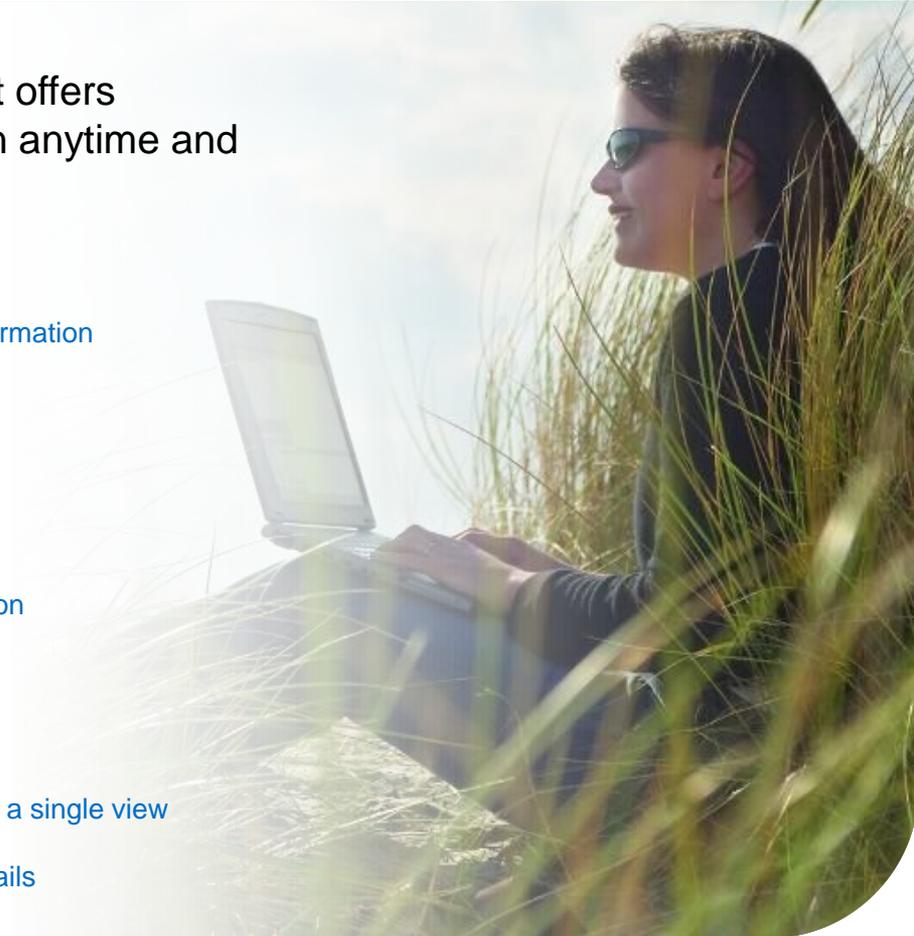
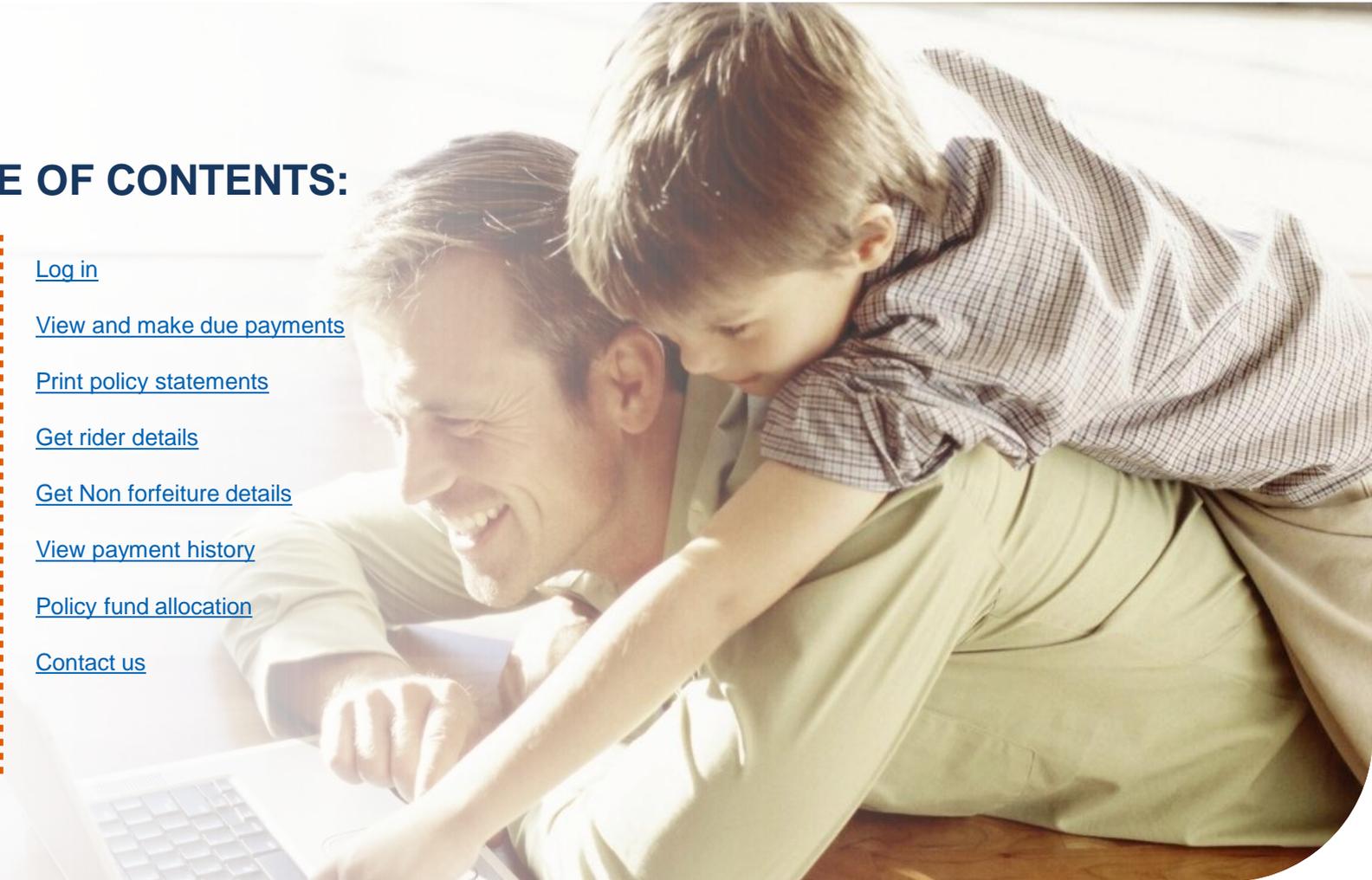


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LOG IN



The screenshot shows the MetLife website homepage. At the top right, there are links for "Contact Us" and "Why MetLife". Below these are tabs for "For Individuals" and "For Business". The main navigation bar includes "Home", "Life Insurance", "Accident Insurance", "Health Insurance", "Savings & Investments", "Travel Insurance", and "Customer Service". A large banner features the text "Life is good today. Make it better tomorrow" and "Achieve your dreams & aspirations" with a "Start here" link. On the right side, there is a "Access myMetLife" dropdown menu. Two items in this menu are highlighted with orange dashed boxes: "Login to myMetLife" at the top of the dropdown and "Login to myMetLife" within the "Access for Individual Policies" sub-section. An orange arrow points from the text on the right to these two highlighted items.

To access myMetLife, click on any of these 2 selections



Welcome to myMetLife - Gulf

MetLife Alico
is now

MetLife

Add this page
to your favorites



Welcome to MetLife's secure online services where you can manage your insurance policies - anytime, anywhere.

Here you can view the status of your policy with us, change your contact details or even report a claim. You will have continuous access to your policy information.

Manage Your Account

Customer Sign In

myMetLife

Customer Sign In

Email

Password

Password is highly confidential and it is not to be shared with anyone and MetLife will never ask you about your password over phone or via email.

[Forgot password? Click Here](#)
[Account Locked? Click Here](#)

Login using your new Username and password

Click here if you forgot your password or if your account is locked

VIEW AND MAKE
DUE PAYMENTS

MetLife Home | United Arab Emirates

MetLife

My Policies [HOME](#)

Policy Number	Insured Name	Issue Date	Status	Premium Amount	Next Due Date	Payment Frequency
V20111119	*****	May 11, 2009	Premium(s) overdue by 67 days. (Click here for more details)	USD 4248.01		Annual

Note: For all policies that have an * next to the policy number, you can now pay your premiums online using our e-Payment facility. To pay your premium, please select any of those policy numbers and then click on the link for e-payments.

How was your experience with myMetLife?
Click here to take this 1 minute survey

Currently logged on user
Basal.Fahreddin@metlife.com

My Policies page allows you to view a list of all your policies.

The system will automatically highlight the policy that has a premium payment due

Simply click on the Policy Number to see the policy details and make a payment

MetLife

MetLife Home | United Arab Emirates

Policy Summary

[Pay my premium](#)
[Agent Details](#)
[Print Policy Statement](#)
[Riders](#)
[Non Forfeiture Details](#)
[Payment History](#)
[Policy Fund Allocation](#)

Owner Information

Policy Number	V20110109	Insured Name	SHARIF, LAYLA/SHARIFA
Owner Name	SHARIF, SHARIFA/SHARIFA	Sex	Female
Address	P O BOX 330207 DUBAI 11066	Date of Birth	Feb 1, 1982
Phone	0097142121212		
Mobile Number	0097142121212		
Country	United Arab Emirates		
Email			
Agent Name	SHARIF, SHARIFA		

Plan Information : VISION FOR LIFE OPTION A

Plan Currency	US DOLLARS	Coverage Amount	100,000.00
Issue Date	May 11, 2008	Maturity Date	May 11, 2057
Payment Frequency	Annual	Total Premium Due	4,248.01
Total Contributions	23,507.89	Last Premium Paid	May 22, 2011
Cash/Account Value	0.00	Net Cash Surrender Value	0.00
Paid to Date	Jul 11, 2014	Loan	0.00
Status	Premium(s) overdue by 68 days. (Click here for more details)	Lapsation Period	0 Year(s) 0 Month(s)

Select "Pay my Premium" option to processed with payment

Click on "HOME" to go back to your myMetlife home page

MetLife Home | United Arab Emirates

Pay my premium

- [Print Policy Statement](#)
- [Riders](#)
- [Non Forfeiture Details](#)
- [Payment History](#)
- [Policy Fund Allocation](#)

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[HOME](#)

Policy Number	Coverage	Premium	Policy Currency	Premium Due Date
V20...9	100,000.00	4248.01	USD	May 11, 2014

Pay Premium

If your card is denominated in a currency other than the currency in which you choose to make the payment in, you may be subject to the exchange rate and/or charges as levied by your credit/debit card provider.

If you have any questions, kindly contact our Customer Service Department at 800 MetLife (800 6385433) from within the UAE or at +971 4 415 4555 if you are outside of the UAE.

[Privacy](#) | [Terms of Use](#)

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Select the policy and click on “Pay Premium” to proceed.

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Pay my premium HOME

Policy Number	Coverage	Premium	Policy Currency	Premium Due Date
V209	100,000.00	4248.01	USD	May 11, 2014

Pay Premium

shjclastest:9083/myMetLifeWEB/policyInfo.do?method=epaydisc - Google Chrome

shjclastest:9083/myMetLifeWEB/policyInfo.do?method=epaydisc

Proceed With ePayment ?

You will now be transferred to a secure website for processing your payment. Please read the following before proceeding.

Dear Valued Customer,

In order to ensure your full legal rights and security while paying online for your services, please avoid paying for your services through a third person/party or by using a credit card in the name of someone other than yourself.

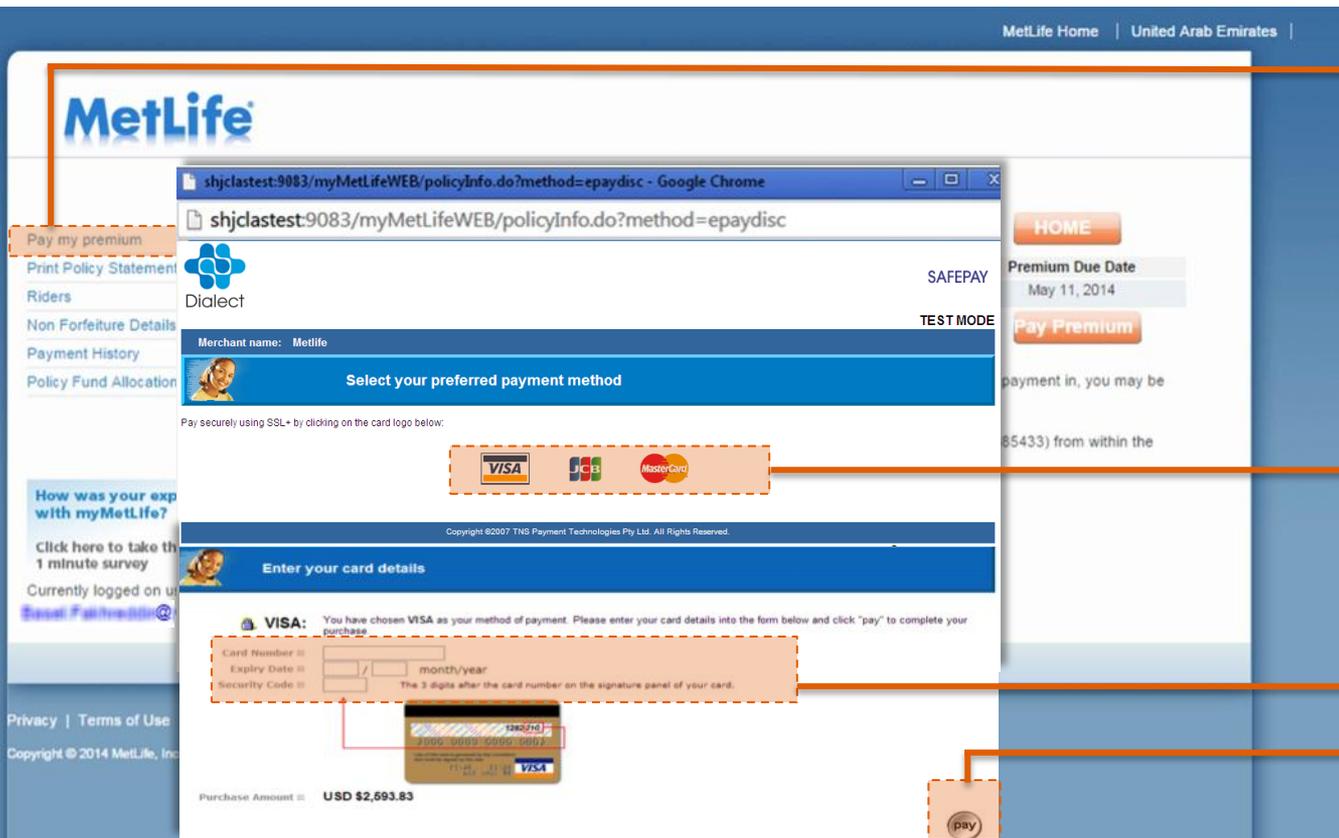
In case of dispute by the original card owner, the person/party or company benefitting from such payment for the service will be legally liable to imprisonment and fined as per to clause 10 & 11 of UAE Federal Law No.(2) of 2003 on 'The Combat of Information Technology Crimes'.

By clicking on the 'I agree' button, you are hereby acknowledging that you have read the above warning and understood the consequences.

I agree Cancel

Payment Method will open on a new window

Read the conditions and then click on "I agree" to proceed with payment



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MetLife

Pay my premium

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Dialect

Merchant name: Metlife



Select your preferred payment method

Pay securely using SSL+ by clicking on the card logo below:



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Enter your card details

VISA: You have chosen VISA as your method of payment. Please enter your card details into the form below and click "pay" to complete your purchase.

Card Number:
Expiry Date: / month/year
Security Code: The 3 digits after the card number on the signature panel of your card.



Purchase Amount: USD \$2,593.83



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Payment Method will open on a new window

You can pay with any of these cards.

Simply enter your card details here

Then click "Pay" to submit your payment

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Pay my premium HOME

Policy Number	Coverage	Premium	Policy Currency	Premium Due Date
V20...9	100,000.00	4248.01	USD	May 11, 2014

Pay Premium

ePayment Receipt - Microsoft Internet Explorer provided by MEASA- Central (GULF& SAU...

ePayment Receipt

Receipt Number		Date	Sep 27, 2011
Policy Number			
Payment Currency	DHS	Amount	1.00

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When your transaction is complete, you will see a transaction confirmation screen

You will be provided with a unique transaction reference number that you can quote for all enquiries and for tracking your payment

You will also receive a confirmation email with a link to print your receipt

PRINT POLICY STATEMENT

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Pay my premium

[Print Policy Statement](#)

Riders

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HOME

Policy Number	Coverage	Premium	Policy Currency	Premium Due Date
V2014309	100,000.00	4248.01	USD	May 11, 2014

Pay Premium

If your card is denominated in a currency other than the currency in which you choose to make the payment in, you may be subject to the exchange rate and/or charges as levied by your credit/debit card provider.

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Select “**Print Policy Statement**” link to get a copy of your policy statement

A printable statement will automatically download to your download folder on your computer

**RIDERS:
SUPPLEMENTARY BENEFITS**





Policy Information

HOME

Policy Number Insured Name

Rider Information

Description	Issue Date	Maturity Date	Coverage Amount	Premium Amount	Additional Life cover Premium	Status
VISION FOR LIFE OPTION A	May 11, 2008	May 11, 2057	100,000.00	4,197.00	0.00	In force (Premium Paying)
LTR 05 - 25	May 11, 2008	Jun 11, 2012	50,000.00	341.00	10.00	Terminated (at Rider level Only)
Waiver of Premium on Death 10-25 / Age 60 - 75	May 11, 2008	Jun 11, 2012	4,197.00	757.98	0.00	Terminated (at Rider level Only)
AD & D (Accident Care) long Scale	May 11, 2008	Jun 11, 2012	120,000.00	337.20	0.00	Terminated (at Rider level Only)
new telemedicine	May 11, 2008	May 11, 2032		15.00	0.00	In force (Premium Paying)
Accident Medical Reimbursement	May 11, 2008	Jun 11, 2012	6,000.00	120.00	0.00	Terminated (at Rider level Only)
Waiver of Premium 06-24	May 11, 2008	Jun 11, 2012	351.00	26.18	0.00	Terminated (at Rider level Only)
Additional Life Coverage	May 11, 2009	May 11, 2019	30,000.00	121.50	0.00	Declined
AD&D+PTDDB	May 11, 2010	Jun 11, 2012	36,000.00	50.40	0.00	Terminated (at Rider level Only)
AMR-D-BILL	May 11, 2010	Jun 11, 2012	1,800.00	18.00	0.00	Terminated (at Rider level Only)
RNEW LF PA	May 11, 2013	May 11, 2027	200.00	75.00	0.00	Declined

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Riders page shows you additional information about the riders attached to your policies

Click "Back" to go back to ePayment menu

NON FORFEITURE

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Policy Information [HOME](#)

Policy Number: V20111119 Insured Name: [REDACTED]

Non Forfeiture Details as of 22 Sep, 2014

	Base
Cash Value	0.00
Loan Payoff	0.00
Surrender PPUC	0.00
Surrender Charges	0.00
Dividend Option	0.00
Surrender Fee	0.00
Net Surrender	0.00

Note: The surrender amount shown above is as per the last valuation date.

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Non Forfeiture page gives you details on non-forfeiture details on your policy

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Click "Back" to go back to ePayment menu

FUNDS



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MetLife

Policy Information HOME

Policy Number: V201111119 Insured Name: [REDACTED]

Premium History
 e-Payments History

Receipt Number	Payment Date	Amount
127021075115	Jan 27, 2011	DHS 1.00

Note: Premium payments normally take 10 days for processing and until they are processed, they will not appear in the payment history of your policy. If you have made a payment recently and wish to enquire about the same, please contact your Agent or our Customer Service unit at 800 MetLife (800 6385433), or at +971 4 415 4555

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MetLife

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Payment History page shows information on all the payments

You can select to view your premium history or e-payment history

Click "Back" to go back to ePayment menu

POLICY FUND ALLOCATION

MetLife Home | United Arab Emirates

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Policy Information HOME

Policy Number: V201111119 Insured Name: [REDACTED]

Policy Fund Allocation (as of Jun 25, 2014)

Fund	Percentage	Unit Price	Units	Value
View Fund Facts				

Note : Please note that the "Unit Price" and the calculated "Value" above do not necessarily reflect that latest Net Asset Value (NAV) for these funds. The NAV's are updated by us on a periodic basis and the last update date is shown on the screen for your reference.

BACK

Policy Fund Allocation page gives you details about the funds

Click **"View Fund Facts"** to see a list of fund sheets

Click **"Back"** to go back to the ePayment menu

MetLife

- Pay my premium
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- Policy Fund Allocation**

Policy Information

Policy Number V20...

Policy Fund Allocation

[View Fund Facts](#)

Note : Please note that the for these funds. The NAV's reference.

Browser: Allfunds Bank - Google Chrome
 URL: https://www.allfundsbank.com/Web20/front/home.do?accion=irNoHome

MetLife Powered by all funds BANK

Fondos

Información General | Rentabilidad Fondo | Estadísticas Fondos

Filtrar por | Columnas

Nombre del Fondo	ISIN	CUSIP	Valoren	WKN	Divisa	Inicio	Tipo de For
ABERDEEN GLOBAL EMERGING MARKETS EQUITY "D"	LU0231456343		2320271	A0HL35	GBP	28/03/2006	Interna
EMIRATES MENA OPPORTUNITIES "A" ACC	GB0081436X66		2605876		USD	28/04/2010	Interna
FIDELITY AMERICA "A" (USD) ACC	LU0251131958		2621483	A0J22G	USD	03/07/2006	Interna
FRANKLIN HIGH YIELD "A" ACC	LU0131126228	L40585151	1258022	694151	USD	02/07/2001	Interna
FRANKLIN INDIA "A" (USD) ACC	LU0231203729	L4058X792	2302203	ADHF38	USD	25/10/2005	Interna
FRANKLIN MUTUAL BEACON "A" (EUR) ACC	LU0140362707	L40585306	1352891	982589	EUR	31/12/2001	Interna
FRANKLIN MUTUAL EUROPEAN "N" (USD) ACC	LU0128530259	L4058R720	1240542	785349	USD	14/05/2001	Interna
INVESCO GLOBAL BOND "A" ACC	LU0113592215		1099109	791644	USD	03/07/2000	Interna
INVESCO GREATER CHINA EQ "A" ACC	LU0048816135		618791	973792	USD	15/07/1992	Interna
MFS MERIDIAN EUROPEAN RESEARCH "A1" (EUR) ACC	LU0094557526	L63652413	802705	989620	EUR	15/03/1999	Interna
MFS MERIDIAN GLOBAL CONCENTRATED "A1" ACC	LU0219441572	L63666108	2195811	A0ESB X	USD	08/04/1999	Interna
PARVEST EQUITY BRAZIL "D"	LU0285286980		2814196	A0LFV2	USD	11/12/2006	Interna
PICTET PACIFIC EX-JAPAN INDEX "P" ACC	LU0148538712		1424351	750439	USD		
PIMCO TOTAL RETURN BOND "E" ACC	IE00B11XZ988	G70974608	2502209	A0K023	USD		
PINEBRIDGE JAPAN NEW HORIZON EQUITY "A" (USD)	IE0034234991		1924796	A0B72M	USD		
TEMPLETON EASTERN EUROPE "A" (USD) ACC	LU0231793349	L4058X743	2302538	A0HGAX	USD		
TEMPLETON GLOBAL BALANCED "A" ACC	LU0128525689	L4058R605	1240303	785338	USD		
TEMPLETON GLOBAL BOND "A" (USD) ACC	LU0252652382	L4059A106	2542944	A0JMEN	USD		
TEMPLETON GLOBAL INCOME "A" (USD) ACC	LU0211326755	L4058X263	2054823	A0DQXC	USD		
THREADNEEDLE AMERICAN SMALLER COMPANIES (U	GB0002769643		1315582	987655	USD		

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Policy Fund Allocation page gives you details about the funds

Click "View Fund Facts" to see a list of fund sheets

- Pay my premium
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Click "Back" to go back to the ePayment menu

HOW TO CONTACT US

COUNTRY	UAE	Kuwait	Oman	Bahrain	Qatar	Any other Country
CALL US	800 - MetLife (800 - 6385433)	+965 2 247 4277	800 70708	800 08033	800 9711	+971 4 415 4555
MAIL US	P.O. Box 371916, Dubai – U.A.E.					
E-MAIL US	CustomerServices.Gulf@metlife.ae					