



## Highlights:



### Low charges & transparent pricing:

We price fairly to make sure you have the best value solutions in market, and we are transparent about our fees, with no differential pricing based on ethnicity or payment method. All our charges are disclosed in our Key Fact Documents.



### Value you can feel:

Our solutions are loaded with tons of built-in living benefits, including: Free 2nd medical opinion benefit on major illnesses, up to 30% discount at select medical, dental and optical providers on all our enhanced solutions using our MetLife Medical Discount Card, as well as a terminal illness benefit on our Future Protect Premier solution.



### More Protection benefits:

Protection benefits, such as Critical Illness are a very important component to your financial planning strategy as they cover indirect expenses that medical may not cover. Our enhanced solutions offer a broad range of protection benefits to cater to all affordability ranges and life circumstances.



### Worldwide cover\*:

As long as you continue to pay your premiums, you will continue to be covered by MetLife, no matter where you are or move to globally, with minor exceptions\*\*



### Flexible payment terms:

Many of our solutions offer the choice to pay in regular installments or as a large upfront payment. This means you can contribute for a shorter period of time, making your money work harder for longer, for maximum investment potential, and cash out when you are ready to fulfill your goals.



Our experience and superior standards demonstrate our commitment to paying claims quickly and fairly.

#### We make customers' lives easier

We're constantly working to make sure our customers have the right tools and personal support to submit and track a claim—quickly, conveniently, seamlessly.

#### We go above and beyond

We're not only committed to paying our claims; we're also passionate about helping customers prevent illness to further protect their wellbeing.

#### We have proven experience

We've been providing transparent, customer-centric insurance services to individuals and businesses across the Middle East since 1962.

For more information please visit [metlife.ae/claims](https://www.metlife.ae/claims)

\* We do not extend cover to high risk or sanctioned countries

\*\* Health Cover Abroad benefit is only valid to Gulf residents (excluding residents of Saudi Arabia)