

# Access, review and manage your MetLife policies anytime, anywhere

Discover our  
easy-to-use e-Services  
platform that helps you  
make the most of your  
MetLife policies.  
**Simple. Seamless.  
Transparent.**



## Your all-in-one platform

The only place you need to go to manage your MetLife policies-24 hours a day, 7 days a week.



## Customized access, unmatched security

Quick and secure registration and customizable access rights across multiple users.



## Workshops and training

Exclusive training for your team as part of the onboarding process and ongoing guidance for new updates and features.



## Generate your own reports, at any time

Instantly generate reports and medical certificates for all members with just a single click.



## Quick and easy regulatory information and updates

Update necessary regulatory information such as broker and/or trade license numbers.



## Fast turnaround for claims and requests

Enjoy fewer steps and faster turnaround times for claims, card requests (new or renewal) or other transactions. Receive convenient, personalized status updates.

## VIEW:

- Policy and benefit details
- Member and dependent details
- Statement summaries
- Transaction status
- License status expiry notification
- Provider lists

## MANAGE:

- Member maintenance (enrollment, termination, transfers, modification)
- Claims submission and tracking
- Online requests for replacement cards and access for other members
- Upload latest KYC, trade or commercial license and other important documents
- Receive bill payment notifications
- Initiate self-enrollment for new joiners

## DOWNLOAD:

- Instant access to the following reports and information:
  - **Customized coverage** details and table of benefits
  - **Medical, personal or regulatory certificates**
  - **Billed and unbilled** transaction lists
  - **Customized reports** including insured list, over-aged list and member movement details along with broker commission reports



Start optimizing your insurance plans through MetLife's e-Services platform, built with your unique needs in mind.

## e-Services for Intermediary and Client

For more information, contact us at [800-638-5433](tel:800-638-5433)

MetLife, Inc. (NYSE: MET), through its subsidiaries and affiliates ("MetLife"), is one of the world's leading financial services companies, providing insurance, annuities, employee benefits and asset management to help its individual and institutional customers navigate their changing world.

Founded in 1868, MetLife has operations in more than 40 countries and holds leading market positions in the United States, Japan, Latin America, Asia, Europe and the Middle East. For more information, visit [www.metlife.com](http://www.metlife.com).

MetLife is a pioneer of life insurance with a presence of nearly 65 years in the Gulf. Through its branches and distribution partners, MetLife offers life, accident and health insurance along with retirement and savings products to individuals and corporations.

For more information, visit [www.metlife-gulf.com](http://www.metlife-gulf.com).

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