

# Our human approach is what separates us

As global pioneers of life and medical insurance at MetLife, we're committed to providing Global Life and Group Medical solutions that ensure the wellbeing for you and your employees.



## Our solutions are backed by our vast global experience

We combine our global and local insight to provide world class solutions to you and your employees. We are dedicated to understanding the future you want to create – one that's just right for your business, today and beyond.

**150**

years of global  
experience

**49k**

employees worldwide

**40+**

countries across  
the globe

**100m**

customers worldwide

**#44**

on the 2019 Fortune  
500 List

**65**

years in the region

With 1 million protected members in the Gulf, we help navigate you through life's twists and turns. With our expertise, we are able to create solutions that deliver all global, regional and local needs.

As your partner for progress, our unique policies provide the best care for your employees and the best value for you. Our global reach and local expertise also help us provide insights for you that further support your need for long-term budget protection.

# EB Specialists provide comprehensive service at all times

Our EB Specialists offer a personalised service, with customised solutions that maintain the well-being of you and your employees for the long-term. Your EB Specialist:



Acts as your single point of contact to offer a personalized service to ensure all needs are promptly met.



Is dedicated to MetLife, with years of unmatched expertise, to help get to the heart of your needs on settlement of claims and digital solutions.



Have the ability to leverage leadership as an escalation point, to ensure your issues are being resolved quickly. Divisions that can be escalated include: pre-approvals, claims, network management, operations, data analytics, health & wellness and case management.



Offer world-class service and are invested in establishing a long-term relationship with you.



Create tailor-made plans to provide access to the best care possible at the best value for you.



Are only a "call away" to support your corporate or individual insurance needs.

## We deliver on our commitments, in the Gulf and globally

- Life Insurance Company of the Year 2014, 2015, 2016 and 2019
- Brand Leader in the Top 3 Insurance Providers
- Best Gulf Employee Benefits Provider 2016

## One of the world's leading financial services companies

- Moody's Investors Service Aa3
- Standard Poor's Rating Services AA-
- A.M Best Company, Inc. A+
- Fitch Ratings AA-

For more information, contact us at [800-638-5433](tel:800-638-5433)

MetLife, Inc. (NYSE: MET), through its subsidiaries and affiliates ("MetLife"), is one of the world's leading financial services companies, providing insurance, annuities, employee benefits and asset management to help its individual and institutional customers navigate their changing world.

Founded in 1868, MetLife has operations in more than 40 countries and holds leading market positions in the United States, Japan, Latin America, Asia, Europe and the Middle East. For more information, visit [www.metlife.com](http://www.metlife.com).

MetLife is a pioneer of life insurance with a presence of nearly 65 years in the Gulf. Through its branches and distribution partners, MetLife offers life, accident and health insurance along with retirement and savings products to individuals and corporations.

For more information, visit [www.metlife-gulf.com](http://www.metlife-gulf.com).

Disclaimer: American Life Insurance Company is a MetLife, Inc. Company. This plan is underwritten by American Life Insurance Company (MetLife) and is subject at all times to the terms and conditions of the Plan, Policy and riders issued by MetLife. The information contained in this brochure is intended for general consumer understanding only and does not contain the full terms of the policy. Kindly refer to the policy document for the full terms and conditions.