Flight Delay

Claim Form



Please provide all relevant information completely and legibly.

American Life Insurance Company (MetLife)

P.O. Box 371916 Dubai, United Arab Emirates T. +971 4 415 4444, F. +971 4 415 4445, Gulflifeclaims@metlife.com

Name of Claimant(s): First	Last name			
Policy number:	Date of claim D D M M Y Y Y Y			
Relationship to card member				
Reason for flight delay				
Airline	Flight no. (If applicable)			
Expected time of departure	Actual time of departure			
Place of departure	Expected time of arrival			
Time of arrival	Place of arrival			
Type of expenses incurred				
and for whom* (*Please state the name and address)				
Bank details of Beneficiary / Payee required for wire transfer				
Beneficiary / Payee Name				
Beneficiary / Payee Full Address				
Mobile No. Country Code – Area Code –	E-mail			
Bank Name	Currency Account			
Bank Address				
Bank Account Holder Name				
Bank Account No.	Swift Code			
IBAN No.				
I also undension ad herebu confirm that all about information is come	at and values of the second second			

I, the undersigned, hereby confirm that all above information is correct and related to my Bank Account.

Signature

Need help?

How to contact us							How to submit the form
Country	UAE	Kuwait	Oman	Bahrain	Qatar	Any other Country	
Call us	800 - MetLife (800 - 6385433)	+965 2 208 9333	800 70708	800 08033	800 9711	+971 4 415 4555	Please send original documents to:
Mail us P.O. Box 371916, Dubai – U.A.E.							Customer Care - MetLife
E-mail us		P.O. Box 371916 Dubai – U.A.E.					
Website	www.metlife-gulf.com						

We are committed to providing you with the highest service standards. If you feel that we have not lived up to these standards we would like to hear about it, so we can put it right for you. Please visit our "Feedback and complaints" page on www.metlife-gulf.com to see how you can get in touch and learn about our Complaints Handling Process.

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